

# **Help us Shape your services**

**Questionnaire for People who use day services  
including transport and/or the shopping service  
August 2014**

## **SURVEY ANALYSIS**

**724 questionnaires distributed**

**349 questionnaires returned equates to a 48%  
response rate**

**Pages 2 - 3 = Graphs (Day Services)**

**Pages 4 - 6 = Graphs (Shopping Services)**

**Pages 7 - 15 = Narrative responses for Question 2**

**Pages 16 - 33 = Narrative responses for Question 5**

**Pages 34 - 40 = Narrative responses for Question 9**

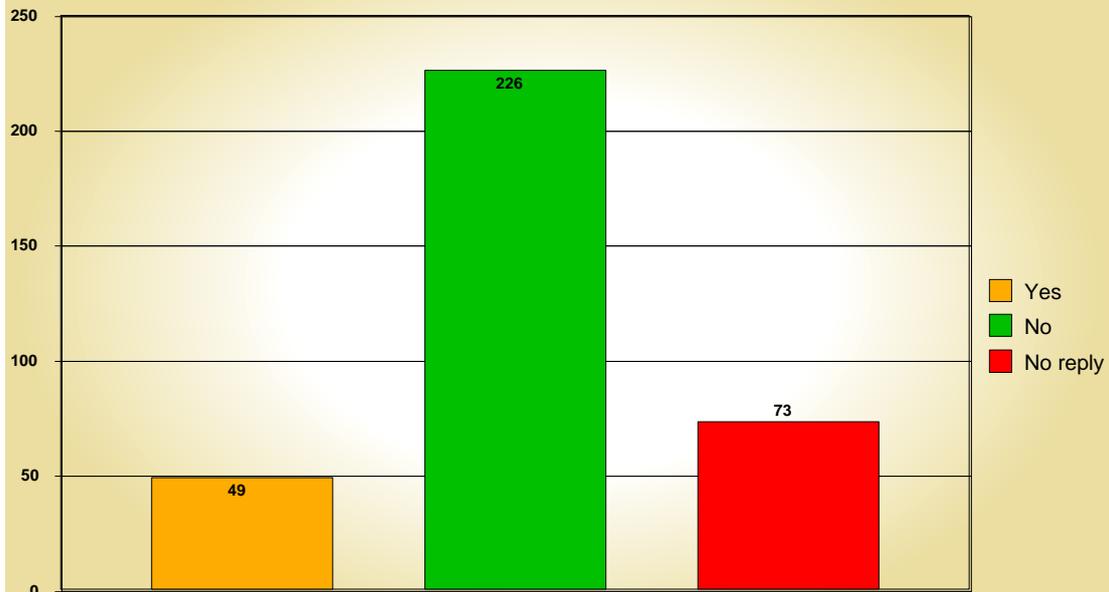
**Pages 41 – 55 = Narrative responses for Question 10**

The narrative responses recorded within this analysis are literal responses taken from completed questionnaires.

# Day Services

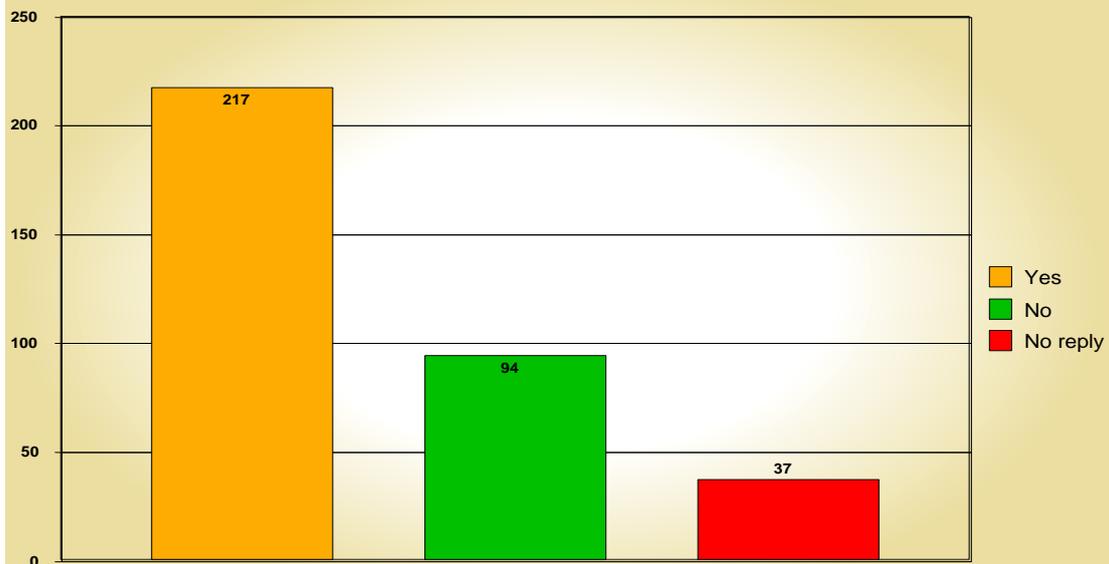
## Question 1

If you attend a day centre more than 1 day a week at the moment, would you be willing to reduce the number of days you attend?



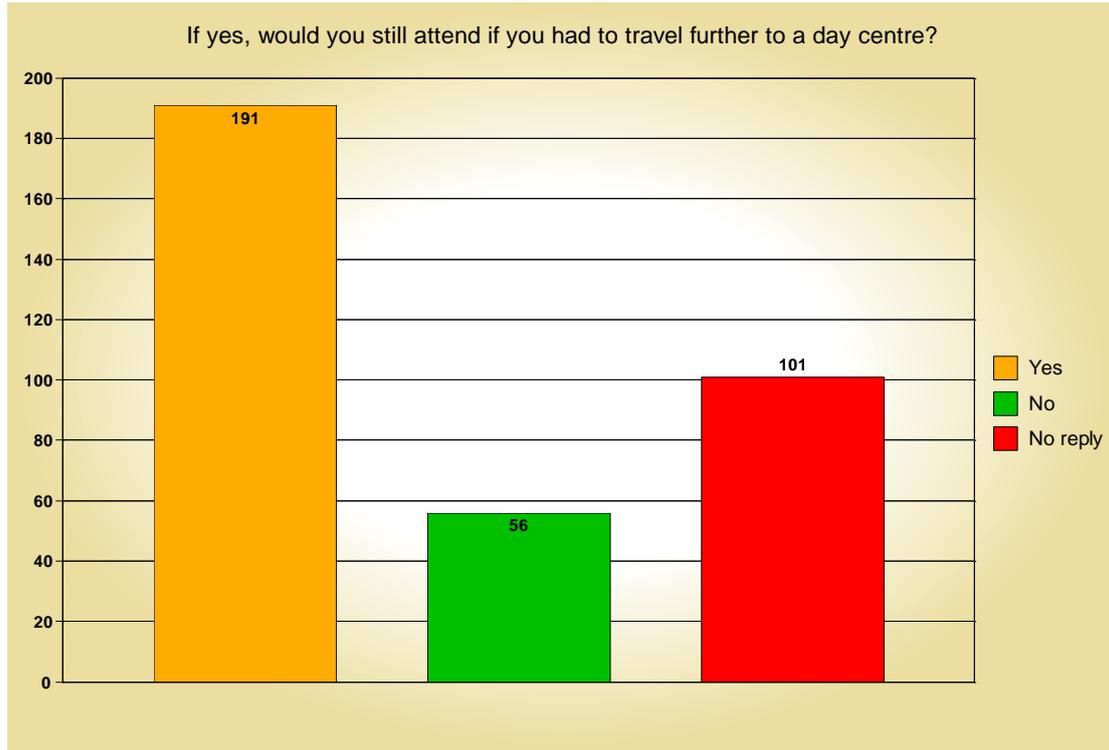
## Question 2

If the day centre you currently go to were not available would you be willing to attend a different one?

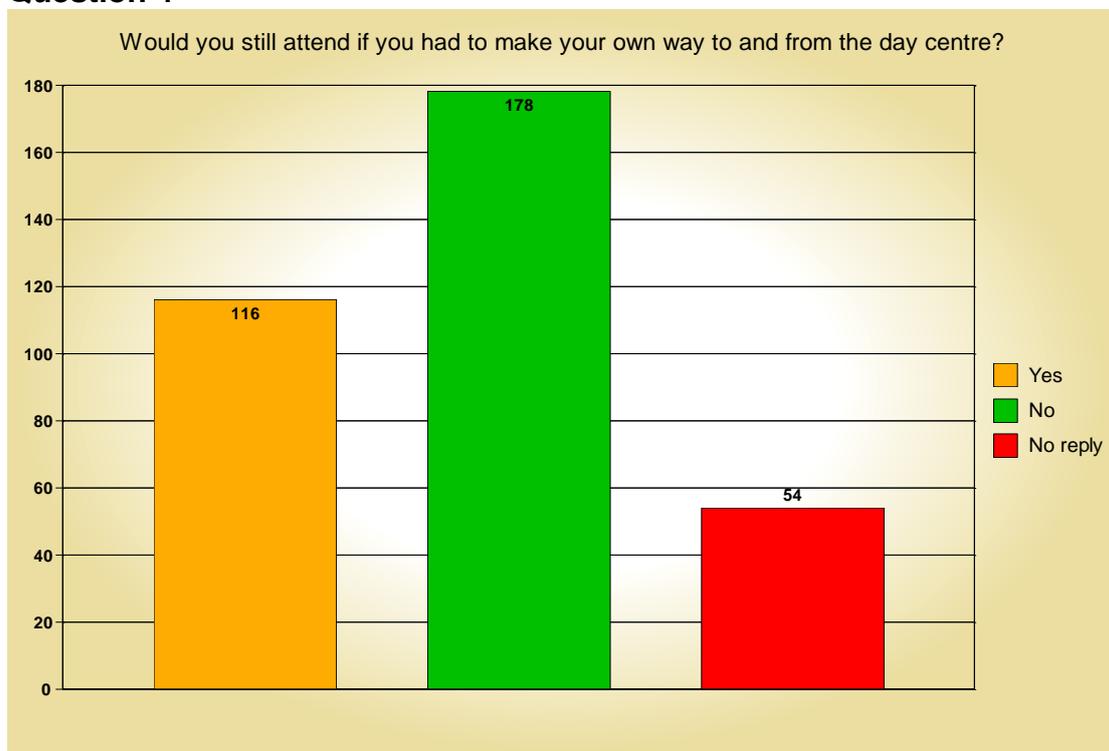


*Please refer to narrative responses in respect of Q. 2. These responses appear at the end of the graphs.*

### Question 3



### Question 4



### Question 5 What matters most about you attending the day centre?

*Please refer to narrative responses in respective of Q 5. These responses appear at the end of the graphs.*

# Shopping Services

## Question 6



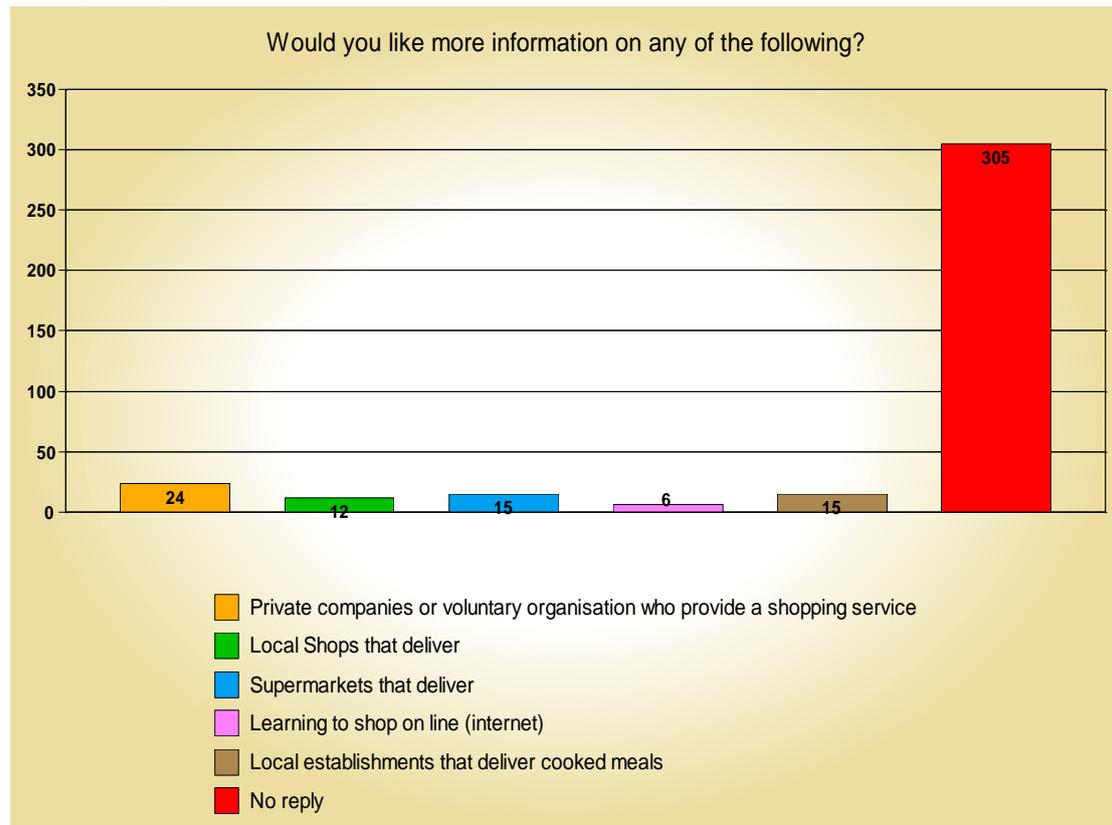
To note, the total number of respondents to this question (excluding the “No Reply” respondents), totals 182 respondents.

### Question 7



To note, the total number of respondents to this question (excluding the “No Reply” respondents), totals 128 respondents.

### Question 8



### Question 9

**Finally are there any other ways we could save money in either day services or shopping services?**

*Please refer to narrative responses in respective of Q9. These responses appear at the end of the graphs.*

### Question 10

**Do you feel budget cuts in a specific area will affect you as an individual (in a good or bad way) because of the following** (your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents)? If so, please provide details.

*Please refer to narrative responses in respective of Q10. These responses appear at the end of the graphs.*

## Question 2

**If the day centre you currently go to were not available would you be willing to attend a different one? Yes or No.**

***If no, please tell us why.***

Only in the Caerphilly area. Convenience and only got the use of public transport - no car available.

I'd rather be local more convenient for my family to take me and less cost.

Bus not available for me, already full up.

Would be willing as long as near to my address. As long as easy to get to, family has no car

Because they care for me

My Day Centre is local to me. I know everyone there and need consistency

Because I know the people at my present one, patients, staff etc. This is a lifeline for me as I don't see any other people except for my family

Redvers goes to the Retirement Group in Brynccenydd, Caerphilly 4 days a week and is very happy, because the size of the group is small and can't praise the staff enough

I am willing to attend another Day Centre but Brondeg is particularly convenient for me.

Would need transport

It would depend if the centre had the facilities I need for my health and if people know me. I would miss my support worker and keyworker in my present day centre

Because I've been going there for a long time and like the staff there

I am satisfied with it being in Brookland Rd, nice staff

It is the only important part of my life where I have friends and am not lonely and my care needs are met. Only if the journey is short and I am with my friends a longer ride can be difficult sometimes.

It there was transport provided

Providing distance wasn't too far as currently need to travel from Risca to Newbridge this is considered OK, but further distance than this would be no

I look forward to going. I don't go anywhere else. If I have transport I would

Because I am used to using the building and I would not feel safe going to a strange place

If you provide transport, but I would rather attend Oaklands because I know the staff and fellow service users and feel very comfortable with the surroundings and I think it's very important to socialise with users who also have disabilities.

But as long as I don't have to travel far

I would not be willing because you have already moved Kevin once from Sandbrook in which he was very happy because he was out of the area. No I would not send him to another it's taken a lot of years to settle him down and he loves it where he is

Because I like going to this one, I like to see my friends.

Only if it was local, Maurice has dementia and finds travelling difficult. I think moving him at this stage would worsen his condition as it is only lately he goes along without saying he does not want to go.

My son attended Ystrad Day Centre for 23 years. All who attended were like a family to one another until somebody broke it all up by the look of it this did not work out.

My husband has alzheimers. It took a long time for him to settle in the day centre in Caerphilly. They are excellent with him. He has the best of care.

It depends on where the day centre is.

I don't want to go to another one because I like Ystrad Day Centre. I may be willing to try another day centre (Caerphilly) but I would need transport to get there, but I don't really want Ystrad to shut.

I tried to attend a day centre once a week 18 months ago, I wanted my wife with me but wasn't allowed. A also didn't like it. My mobility has deteriorated very bad now, I am very nervous walking.

Don't think so. I am writing this for my husband, I don't wish to travel any further, I go once a week to Rhymney which is far enough with the condition I have.

My daughter has been going to Ystrad Day Centre for years. It used to be five days a week that was cut down a few years ago to three. My daughter would be devastated if it shut down or reduce days.

Maybe. I like the one I attend now. I like the people who go and the staff. if it closes I want to stay with my friends.

I only attend 1 day a week. I like Caerphilly one, they are so nice

Our age do not help Betty's 82 and I am 84. My wife has dementia and I'm disabled. It's the only way my wife can get out of the house she go 3 times a week we also have a lady to wash and dress Betty everyday.

I hope to start a Day Centre

Ben is severely Autistic, he only goes 1 1/2 days a week. Ben really needs to be in a familiar place where he is familiar to everyone. He relies on a routine

At the moment my husband takes me in a wheelchair (walking with me)

Would not want to travel further afield as Pam 93 years of age and don't travel well

Problem with transport

I enjoy it where I am

But may cause difficulties due to Michelle feeling safe/secure within current service. Autistic - prefers routine, familiar people/places

Settled in current Day Centre and knows people there

I am settled where I am and feel very comfortable with my surroundings and staff. Any change would cause me great upset and undo all the good work that the centre has done me with all the activities that take place there

I have been going to this centre for years and would cause anxieties for me.

It would cause issues due to public transport getting me to the centre

I would miss all my friends. I would break my heart not to see them

My sister has attended different Day Centres and has only enjoyed the one at Springfield where she is happy and a lot more relaxed in that centre. But I would consider checking out with my sister another Day Centre

Karl has been going to Ystrad Mynach Day Centre for 30 years he loves it there he knows all the staff and where he has to go, he is so well looked after

I don't have to worry about him they are so good

Providing I had transport unable to go in my own

I like where I am thank you

It would mean I had to pay a lot more for taxi, I might not be able to afford it

I wouldn't like to go to a different centre, unless some of the people I go with now, were there too.

Only in Caerphilly area

My mother was unable to attend a day centre as there was no hoist there!

The family feel that this is unacceptable and perhaps we should have looked at how the DDA would consider this at this time, but too late to think of this now

I like the Day centre that attend and has facilities for my needs, I would attend another day centre if it had full facilities

If transport were provided. Distance within reason, would not want to be on the bus for any hour.

If not too far away

This change would effect my condition dramatically as the change would upset my routine

It would alter my routine

Local centre knows everyone don't want to travel far

Only like the group I attend

As long as it wasn't too far

I am not able to travel very far and I don't adjust to change very well due to my illnesses. Also Brondeg Day Centre is excellent and would be sorely missed

Only if transport was available

Because my sister Kathleen have been up her day centre in Rhymney for 36 years and she knows most of the staff up there and they know her ways. She doesn't like change

As long as transport is provided

I need the Day Centre

I don't like travelling to far

I am already travelling 1 1/2 hours to present day centre

Please note that if a change in day centre was made then this would be very unsettling and confusing due to my mother dementia. However, day centre facilities allow my mother to remain living at home with support.

I am happy in my present day centre. I know everyone after attending so many years and they know me. I would be very sad to change my daily routine. I do have a choice after all

I wouldn't want to

If I lose one day I will be very upset I like painting at Woodcraft also I like all my friends the staff are lovely

Because my condition Downs/Autism I find change extremely difficult to cope with, and I am very happy with my current day centre. Moving would truly be a last resort for me.

All her friends are up Ebenezer

As long as transport was provided

Difficult in getting there

Risca Brooklands is set up to meet her complex learning disability needs. It is a safe environment with all the facilities Gabby needs, by providing a stimulating, learning and social environment.

Provided they offer transport and a hot meal. Not too far as cannot sit for long periods

Providing the life skills learning is available

No I will not attend a different day centre as I think that people who live in top of the valley all our services are being reduced or stopped.

Because I would like to stay with my friends and what I know

I would attend another day service as long as it was not too far away from my home, and as long as I am familiar with the area

It's taken my dad a long time to concede to go to this centre. He's 93 and wouldn't start the process again

Because I cannot get to travel

I would be willing to send my daughter to a different centre but the emotional impact on her and family is a great concern and relationship she has formed are part of the care and understanding needs

Because I know everyone who goes to my centre and have been going there a long time.

This would depend on distance needed to travel

Too confusing for an alzheimers sufferer

Unable to travel far due to medical problems which centre staff are aware of, parkinsons/dementia/Stoma. Michael would be very stressed about change Garrod does not attend a council run day centre but one specific to his needs i.e. crafts for everyone

Jason is profoundly Autistic any change to his routine results in extremely challenging behaviour. Resulting in aggressive behaviour towards others and self harm

Rachel would prefer not to. She is settled and happy

I don't use a day centre

Anne is settled in her routine and would find it very difficult to re-adjust, which would definitely result in behavioural problems. She has early signs of dementia. She has downs syndrome and now has very challenging behaviour. Such a big change in her life would be very detrimental If I come home the same time as now

Within reasonable travelling distance, but I prefer to stay where I am!

At the commencement of my treatment I only attended once because I wasn't well enough please would you arrange for me to go now as I believe it is right for me now

I like Windy Ridge and doing gardening and I miss my friends  
Provided adequate arrangements are in place for transporting people there and back

Does not attend one at the moment but think it is a vital and very beneficial service and feel sure we will utilise this service in the future.

My local day centre is easy for friends and family to take me too. If I had to go further afield I would not be able to attend

I won't go to other day centre as I got use to the surrounding area and I prefer the day centre I go to as I'm use to the carers who works there

Only if transport is provided

Dean has said that he wants to go to the same centre in Woodfields with his friends. Dean doesn't like change

I have severe arthritis of the hips, I cannot travel too far without being in a lot of pain. I am waiting for operations on my hips in the Royal Gwent.  
I already go to two different ones

Since going to Park and Ride in Caerphilly my husband has so much stimulation from Trudy and the girls, and has a definite improvement in his memory he has dementia. He looks every day and has made so many friends which he hasn't previously due to his condition. The change will affect him because this is how dementia is.

My son has been going to Brooklands for over 20 years, and does not want to be going anywhere else

If it was the only option, and if transport is available

My wife is very happy at current day centre

The change has a very upsetting effect on Eira. She is very happy at Llanfabon centre

NO choice here really. I would either have to travel or lose my service. How would I get to a different venue? I rely on others to help me. You need to consider this for people like me.

I have to drive Kathleen to and from Caerphilly day centre and do not want to be travelling further afield

Twyncarn is within distance to my home

The reason is when you get older you need continuity. It is difficult to trust new people when you do not know them, and they do not know your needs, which is important to me. Please don't close our centre as I feel, we all feel, the same way. Its the only time I go out of the house.

Live in town

Samantha doesn't like change and she has come on with her talking and learning skills more than she ever did in college. She is a lot happier in herself and gets on well with staff and other users at the day centre. When she has a break from centre she gets very depressed and spends most of her time in her room

If transported there and back

Yes I would go a different day centre but only if I had transport

Because I do not have the ability to travel on public transport, unaided, because of my special needs

I go to a brand new building in Rhymney and my grandson takes me. If I had to go somewhere else I would have to use a mini bus

Only if transport was provided and it wasn't further away

Oakland's day centre provide me with many friends, I would not like to go to another day centre

As long as transport provided

As long as it wasn't further away

Julian is deaf, he cannot speak and has only limited sign language, he would not be comfortable in unfamiliar surroundings

The day centre has been a lifeline since my husband has a stroke in Jan 2014 and is now in a care home. Excellent staff.

I am wheelchair bound and my wife would be unable to push me any further

Other centres in the relevant area were considered unsuitable to meet Megan's needs and requirements

If the day centre I currently attend was closed I would have no choice but to attend another one. Therefore the question would I be willing to attend a different one is not relevant.

Howard has come to love going to Ebenezer and becomes upset when he has to have days off

Tried others but like Brondeg, Blackwood as staff very good to me

John have got Alzheimers and I would not like him to get confused

I like it where I am

Costs are increasing all the time. Travelling is an expensive option when you have a disability. Courses at day centre are also new being charged. This all adds up when everything else is getting more expensive

I love attending Oaklands Day Centre, I have made many friends over the years. It's nice and comfortable and we are like one big family

I would reduce my days but it would affect both myself and my wife and make our lives more difficult. However, I am concerned that extra travel time would be difficult. In addition, the current day centre completely meets my needs in every way.

If not too far away

As long as it's not too far

Lynda needs to be local in case of emergencies, she is also incontinent so short journeys are better for her

If it did not add too long to the journey, due to feeding regime it could not be long

Depends on distance and if travel arrangements are possible

Because to change again would be a backward step for me

If transport were available

Because no transport

Robert suffers Autism. Change in staff or site will prove to be very difficult to manage but not impossible

With my disability I am able to be independent with set up at Brondeg. I would hate to lose my independence

I am not well enough.

On the condition if it's not too far and the same staff as now

Already travel from Blaina to Ystrad Mynach for day service provision

I have made friends on the centre which I would not like to lose. I suffer with depression any change in my routine causes me further distress. The support I get at day centre in Ystrad Mynach is wonderful

## Question 5

### What matters most to you about attending the day centre?

Friendly atmosphere and I have a good relationship with the people in Caerphilly Day Centre plus they gave me support and help.

Mixing with others of same age and participating in activities and a good lunch freshly cooked.

Something to occupy my time to make friends to have time away from the house.

It gets me out of the house and I've made friends

Accessing touch trust, routines, meeting people, getting out of the house

Being entertained and have something to do

It gets me out of the house and I meet people of my own age and helps to keep me active and my mind positive

I have attended the Day Centre for over 30 years and I find I really need a day out and especially the company, as I don't go out otherwise. Also my husband was diagnosed with dementia 4 years ago and this is the only time I have for myself

Meeting up with friends

Q4 - My family already take and pick me up. Meeting people who have the same condition as myself and I have a break from my home.

It meets all his needs and gets on well with all the group

Jane likes attending the Day Centres as she has built up a good relationship with other service users and staff and would miss it very much if they were taken away.

Meeting other people Learning new skills. Routine. Something for me to do. An opportunity to get out of the house, have some company and a meal with other people (It also helps my son and daughter in law who are in work)

The company

Meeting people doing things and having help of staff taking me places and the staff be very nice

Seeing people, meeting people, getting out of the house, new environment, part of my routine

That is the only days I get out of the house, and only time my wife gets time for herself

Jeffrey benefits hugely from mixing with other people at an appropriate level. Bingo, my friends, clothes sales, I like the staff

Socialising, friends, activities, seeing new faces, learning new skills, company of others

Socialising, friends, activities, see new faces, learn new skills, company of others

I am on my own and Day Centre gives me somewhere to meet my friends and learn skills to live independently such as shopping. I am getting better also I have never done anything like this since my mother passed away

Social activity for I am single and live alone and affords me to mix with other people.

Meeting new people my own age. Having a hot meal. Lovely staff. Involving me fully in all the Day Centre activities. Preventing loneliness.

Going out to meet people

Socialising, learn new skills, friends, company of others, activities, see new faces

Socialising, friends, activities, see new faces, learn new skills, company of others

It gives me my independence I would be bored at home all day I can meet friends there

It's twice a week that I meet people if not for the Day Centre I would be totally house bound

The minibus takes my wheelchair safely. I would contribute to this cost. Company it provides. Cooked lunch. Change of scenery - stops loneliness, my care needs are met by staff and my family know I'm safe

Going to meet people

Transport would be difficult being in a wheelchair but I would try my best. Getting out of the house two days a week meeting people having a chat generally having a break and some company

Dementia sufferer so would be unable to make own way to and from Day Centre

I live on my own with my son the Day Centre helps me cope with life. I've made many friends I look forward to going every week. If it shut I wouldn't go anywhere. I'm 95% on my own. I haven't any transport to get there on my own.

My sister has always taken me to and from the Day Centre anyway

It gives me time with others as I live on my own and I am registered blind

It is very important to me it helps me with my weekly affairs and I'm able to socialise with local people who also have disabilities it also provides me with a sense of belonging and provides a hot meal. The staff are fantastic if this was withdrawn there would be nothing else in the area

Company, seeing other people, joining in activities, such as singing, games and reading poems

Meeting people and making new friends

He enjoys the work the staff are outstanding and it would be not be fair to move him again. He is 41 years old and he has settled down and works hard and knows his routine

I like doing the pottery and painting and seeing my friends.

Socialising

Maurice feels he is being useful. He is always more up beat when he gets back from the day centre. We would be lost without it. We both feel much better for it.

Social interaction. Get involved in the community. Learn new skills. Gives us a feeling of belonging.

I like to interact with other people and I learn new skills and feel part of the community.

My son is severely disabled and loves attending the day centre. Meeting friends, gives parents a well deserved break. This is very frightening.

I like going to the day centre because I meet all the other people that attend.

What matters most is I am well looked after, taken to and from the day centre, fed and watered and have plenty of entertainment to keep me happy.

Q4 - I already make my own way. I am Brian's wife. Caring is so stressful I couldn't cope without it.

Meet with my friends.

Meeting with friends.

Meet up with friends.

Q3 - Providing that the travelling was not greatly longer than current times.

Meeting people.

Gets me out of the house, meet friends, like people there, like going out, shopping, bowling etc.

Doing beads, seeing friends.

Location

Q3 - Don't think so. Q4 - Have to have help. I know most everyone and feel comfortable the day I go.

Meeting lovely people there and a super lunch.

Q3 - My daughter has problems with toileting and has attendants on the bus.  
Q4 - Don't drive, buses no, toilet problem. My daughter I am speaking for. I am her father and she needs one to one handling.

Meeting my friends. Doing drama. Learning new things. Meeting other people, Break from my mother!!

I would be unable to get to and from anywhere on my own.

Company, friends

Company, someone to talk to as very lonely rest of the week

Meeting friends and mixing with people or I will stay in house a lot

Socialising with friends. Activity's

I would miss my friends and i suffer with Bi Polar

Company, stimulation, Different surroundings

The fact that Ben has a little bit of independence

Seeing the friends I have made, and for my husband to play golf

Unable to travel on my own as I have dementia. Mixing with people, otherwise spend all my time sitting in my house alone

To have company

If transport provided. It is an important part of my week and a break from my caring husbands routine. I need to get out and be with groups of my own age and he needs time to himself to cope

Being able to go out for 2 days a week and speaking to people of my own age I enjoy going to the Day Centre where I meet and talk to people similar to myself. I enjoy meals there and also the staff are all very friendly and helpful

I am disabled and impaired vision (cataracts). Rely on care and opportunity to avoid isolation and receive quality social activities also respite for wife

Company

Meeting other people, because this is the only chance I get. Company and socialising, keeping my mind active and stopping me getting depressed

I enjoy it

Friends/staff known to Michelle, Routines/familiarity. People knowing Michelle well

Wheelchair bound. Meeting and chatting to other people and getting out of the house for a change. Otherwise I sit in my armchair all day. I would like to go to Day Centre on another day.

Staff is nice and I like being with my friends

Having company, getting out of the house for a few hours, meeting new people

Meeting people of my own age and enjoying the activities

I am nearly 90 years of age and live on my own and get very lonely. Although my family do my cooking and take me shopping I need company. I suffered a nervous breakdown before I started day centre but since starting there it has given me a new lease of life

The extra familiar company and the activities are very stimulating and go a long way to help me feel a valued part of the community, which greatly helps me to feel I am still living a normal life.

Don't want to be bored I like to be working and on the go

Friends at day centre. Routine attending day centre 4 days a week. Staff understanding my needs

I like to get out of the house, mix and communicate with other people

Mixing with other people and doing my woodwork

The nice people there

The company of other people

Getting out of the house and seeing my friends

I enjoy the activities and I like socialising with the staff and service users

My sister enjoys being at the day centre she has downs syndrome so can quite easily get bored and from a young age has always gone to a day centre

Karl likes routine and loves going to the Day Centre with all his friends

A day out of the house and a break for my wife

The Day Centre is the one day I go out as I am housebound, it means I meet friends I have made at the day centre, we have a nice time and carers are so good to us, and help our needs. I really would miss going there

I am a very active young man, and really enjoy the one day service I receive and would be very grateful to have more days, as I enjoy meeting people, and taking part in various tasks. I get bored not doing nothing, and this affects my behaviour

Speaking for my wife who has dementia, can't speak and is in a wheelchair. She enjoys meeting people and other activities that go on at the day centre

I look forward to day centre as it is the only opportunity to get out the house, otherwise I am housebound because of mobility issues. The social interaction with others is good for well being. My attending the centre provides respite for my elderly wife who is my carer. I would not be able to attend without transport assistance

Mixing with different people and having a day out of my flat

I am in a wheelchair. Gets me out of the house and meet with friends my only days out

In relevance to Q4 - mother does not drive father is in poor health and 75 years old. Anthony has no road sense and has never used public transport alone. So it would be near impossible to get Anthony to the unit. I enjoy coming, I like the Woodwork place I don't want to stay in the house all day. I like working in the Woodwork place in Woodfieldside with my friends

Meeting other people as we are all friends and it is nice to converse with others as it is lonely living on your own

Learn different things and mix thing friends, as I like to be kept busy

Day out with friends, a chance meeting up. Support with staff and friends, if you need to talk

To meet with friends for the day

I enjoy being with friends and working. The centre is very much part of my life It's a very good centre, lots of do and meeting friends if I didn't go I would have nothing. I'm learning new things all the time, plus my parents would not get a break

It is the only day I go out

Don't attend any Day Centre

Meeting other people, different activities and being able to socialise outside my house.

I would have no where else to go

Interacting with other people outside of my home environment

Company is most important

Meeting the people

I love it, I like mix with people and I feel all the better for it. It would affect my health if I couldn't attend a centre

I have no immediate family living close by I need the company most than everything else

Company, out of the house, meeting with friends. I feel safe and staff are on hand

Routine is important but since I lost my wife the day centre have given so much support to me and my family and I have created many new friends there.

It gets my out of the house because I do not staying in the house because i need social meet new friends to get to now

Company and if not well only two days I go out

Going to different classes and community visit and my friends who I have known for many years

The staff. The meals. Crafts. Meeting other people

Everything. It is excellently run with lovely staff. It stops me from becoming isolated as I can socialise and interact with others plus it is stimulating for the mind which helps with my condition

Like the company

She loves going up the day centre has she has some friends and they get her to play games and to mix with people. And having 2 days up the centre gives her time to mix with people

Social interaction, meeting people, routine

I enjoy going to the centre for company and the staff are excellent. I look forward to my days out in the centre

As I am housebound it gives me time outside the house

I like mixing with other people it helps me from getting bored in the house every day and carers are so nice

Lovely day out, keeps me occupied, company

I've been coming to centre for 12 years and have made a lot of friends clients also staff we have formed a bond

Social interaction. Hot cooked meal, enjoyed in the company of others.

Physical and mental stimulation. This service makes my mother's life meaningful. She feels she still has a place in society.

Meeting new people and having the opportunities to do things that may not be available to me within my home.

I use my own transport now

My mother is almost 80 years now any big changes would affect her too. As I have already said I am happy where I am. I see my friends every day, these people have made my life good, I don't want to lose the, and why should I?

My mother has time to herself during the day I'm in centre. Please don't forget this

Company having my food put for me. I would be alone otherwise

I really enjoy going to work at Woodcraft please don't close it

I need activity and stimulation, as I cannot cope with being alone with nothing to do. Constant routine is vital to me. But I cannot develop my own routine. I need help from people who understand

It gives me something to do instead of just sitting in the chair all day I look forward to going the two days.

Give my wife a break

She is a very happy girl to be there she likes it very much

It allows my mother to spend time with other people and allows my dad who is her main carer to have some respite twice a week. As a family we feel she is safe when attending the day centre

I have not yet used a day centre, but I may do in the future

This is the only day in the week that Philip has the opportunity to leave the house

Company with people of my own age. Socialising with others. Would only be able to transport myself if my family are able to drive me, unable to catch public transport due to Dementia

Gabriella has profound learning disabilities she needs the stimulation and learning environment to continue to facilitate her improvement and maintain her mental health. NO other environment would be appropriate. I feel it would be detrimental to her health and well being if she was unable to attend the specialist day centre

The company and the hot food. It's the only time I meet other people

Meeting my friends and doing work

Meeting my friends. Doing different hobbies and painting

Interaction with others, learning life skills, being out of the house and making friends. Leading a life like to her family members. Mixing and talking to other like minded people like me, feeling normal.

The day centre is the only means I have meeting old friends and having lovely day out I used to go to the old age but I unable to attend there now because of my illness I pay for my dinner which is £5.85

Getting out of the house, meeting other people, making new friends

It's the only time she gets to interact with others

I look forward to going two half days a week to meet with people like myself if I didn't go to the day centre I would be stuck at home, it gets me out.

Meeting friends going out with the staff

I enjoy the activities and meeting up with my friends. I like to socialise and keep myself busy, learning new skills and activities

It's a break for my mum (his wife)

Meeting friends

Social interaction

Social interaction

Because it something to do

Respite support care understanding. I would no longer be able to support my daughter at home I would prefer her to stay at Markham but I need support to care for her and have to accept a service in a different area even though this be upsetting for my daughter and out family

On behalf of my husband who has dementia and cannot write I know how much he enjoys the day centre he attends. It's knowing everyone who picks him up and looks after him that puts a smile on his face it's about the only way he wants to go out

I like playing pool and darts with my friends. I like having company and going on trips

Getting to meet other people. Doing different thinks like crafts, archery.

Going for walks, cycling with the staff getting out of the house for a few hours to do other things. Having a laugh with other people. Simply to enjoy myself

Familiarity/routine

The company as I live alone

Making friends

Allowing me to meet friends and have a social life. To get me out of the house for full days. To allow me to do activities independently of the family. To allow the family respite during these times.

Meeting other people and seeing no just family members

I enjoy attending the day centre at Ystrad Mynach and the Woodfield Centre at Pontllanfraith. I enjoy it because I meet other people and my best friends. At Woodfield Centre I get the opportunity to work at the catering unit and an Wednesday at the Sirhowy Craft Centre. These experiences enrich my life. I would be lost without them.

Social contact. Stimulating activities. Focal point in the week. Respite for main 24/7 carer

Michael requires assistance getting to and from Day Centre, due to Parkinsons and Lewy body dementia. Michael needs to engage and interact with others, due to memory loss, plus only respite for the wife of Michael when he is at Brondeg day centre

Being with mates

Socialising with people

The company and getting out

Has cerebral palsy, wheelchair bound difficulties with communications and learning difficulties. Lives alone and being with people who understand his needs and participating in activities geared to his disabilities are essential to his physical and mental well being

I have attended Brondeg Day Centre for the past 35 years. It has played a big part of my life, and not to attend it anymore, I would be lost. I would miss all the people and the staff as they have always been so kind to me. I make my own way to Brondeg and back home, as I live with my sister and brother in law, I do hope that you will think hard about closing the centre, as a lot of people won't know what to do and have no where to go

Getting out of the house meeting people. If it wasn't for the day centre Mark wouldn't get out of the house. He loves the day centre all the staff are wonderful to him

Jason is transported to centre in the mornings as he could not cope with a change in the arrival of the time of the bus, however he comes home on transport. It is the routine of my day. It gives me a chance to socialise with my friends and staff. It offers me opportunities to experience different situations in a safe and familiar setting

My friends. I enjoy craft and pottery in Gail's room. I would be fed up and bored. I am worried about centre closing and not having transport to go. I don't mind my one day off now on a Wednesday but no more than that Rachel requires stimulation to achieve good health. Day centre provides socialisation, activity, routine. Rachel has made friends.

It gives my wife time without me and the worry of looking after me. I get to meet other people of similar circumstances

To meet friends and get out of the house

It gives me Independence and time to spend with friends, also gives my family their independence to do their daily chore's e.g. work, shopping and time to spend with other family members

All the activities. Meeting all the other people

Anne has built up a great rapport with staff and clients and is settled and happy. This took a long time to build up. Attending the centre plays a very big and important role in Anne's life and without the centre we strongly and firmly feel that Anne's behaviour would get worse. The centre is a focus and good mental stimulation for Anne and she needs consistency

I have nowhere else to go and I talk to other people which I couldn't if I had to stay home

Respite care for my wife as I have dementia. Meeting friendly staff who drive me to the day centre (Brondeg) Meeting other people at the centre.

The company and socialising with people. Very entertaining

My own bit of space and independence. I like the variety of things we do the staff are great to get on with and I enjoy it. It's my bit of freedom

I enjoy the activities organised for me, particularly the drama and exercise sessions. I meet my friends and all the staff are friendly and very helpful to me

I really enjoy it and it also gives my wife a break from me

Meeting friends

I like socialising with my friends and I like 'touch trust'

Making friends, doing work I enjoy being outdoors, caring for the animals (Castell Llwyd Farm)

Mr Thomas - Social interaction, stimulation, change of environment. Mrs Thomas - Two days to be myself, relief from two days of caring able to do things cannot do otherwise. Helps keep my sanity!

It makes a huge difference to myself and my carer. It gives us both a chance to recuperate from daily stress which otherwise would be intolerable

It would be to socialise, interact and participate in stimulating activities. It is a vital service

Company to talk to

It is all I have to look forward to. I enjoy the company of my peers and the staff are very professional and if this were taken away I would become a recluse in my home

I get to see people of my own age and have some social life away from my family. It is my lifeline

Give my husband a break. Get me out of the bungalow. Help me to socialise with people

I have someone to talk to of my own age

I do not attend a day centre

Socialising with friends keeping active

It gives me a chance to socialise. Chance to make friends. It's getting me out and about. It gives my daughter who looks after me a break. I have lunch at day centre so it saves my daughter cooking in evening

Company, socialising. Regular meals

Socialising and improving social skills with his friends and staff that he is familiar with. Otherwise Dean would be sat in the house not mixing with others

It gets me out of the house and gives me something to look forward to

I have to have Banwells bus to get to the day centre because I must have a lift to get on the bus. I cannot go out anywhere other than the day centre with my bad hips. My brother is looking after me and my mother she is bed bound in the living room of the bungalow we live in. The only place I go is the day centre to be with my many friends that I have there.

Meeting people of my own age and getting out of the house

The friendships Anne has developed at day centre mean a lot to Anne. She sees them as an extended family. Anne's social life will also suffer as she uses these services mostly in day centre

Chance to get out of the house and meet other people. Also gives my wife a chance to get out of the house to do shopping

Taking part in activities. Being with friends

My daughter has been attending the day centre from 3 years of age and she is now 53. The day centre is the only contact she has with the outside world and it is a second home to her. She has a very good relationship with the staff and others attending. I am 84 years old have recently been diagnosed with Alzheimers. If my daughter were to be denied day services it would have a profound negative effect on her mental health and I would not be able to

This is the only time I leave my flat, so I need to attend day centre as this is the only time I have contact with people, I have made a few friends in day centre

My husband enjoys the activities and group therapy they all have. In dementia changes make a huge difference and could cause him to become confused, which does happen to him with any change in his life. It is also fairly close and easy to get to for me.

A feeling of achievement - making something in wood, that is sold to the public. The routine helps me cope with my condition. Socialising with staff and fellow workers. Being part of a team

To be in the company of people in the same boat as myself

The lovely people who work there, different activities, a break from being at home

I enjoy doing my work in Woodwork and meeting other people to socialise with

The staff are great. The other service users are good company. It's good community spirit where else would we go. Some people do not go nowhere.

To have social interaction with others, and also to participate in a variety of stimulating and structured group activities

The company and care taken by day centre

Happy to pay for transport. Gives me as a carer respite which is much needed

As Q2 the choice is travel or lose service. BUT I depend on others, how do I get there if they can't take me?

Kathleen cannot get herself to and from the day centre it would be putting more pressure onto me as her full time carer and I have plenty of pressure as it is as she need 24 hour care as she is brain damaged, paralyzed down the right side and doesn't have much speech (mainly single words)

Friendship/support

As I live on my own it is a way of me having quality time with people of my own age what is 91 yrs, as my daughter cannot be with me 24/7. I enjoy the company and activities which encourages me to get involved with, also staff are very efficient and caring which I would miss dearly.

It keeps my independence. It is also good company for me whilst my family are at work

Friendship

Friendship and company. My wife has a break. A break from home and wheelchair

## Socialising/friendship/support

It gives Samantha happiness and keeps her learning different skills. Gets her involved with other people and stops her getting depressed and withdrawn  
Samantha has nothing else other than mam and dad.

I have a severe learning disability and I can only understand simple commands and language. I like routine and respond badly to change. This can lead to challenging behaviour, aggressive, destructive, self harming and I will hit out if upset. I am a very vulnerable adult and without appropriate support my family unit would breakdown, because my mum would not be able to cope

To be people to do different activities a meal out, to have something to look forward to

Because I am unable to go anywhere on my own, so it is one of only two places I can go to meet and make friends with other people besides my family  
It's only day I get out of the house I would miss it a lot

Company, hot dinners, able to talk to people, relieves boredom

Avoiding boredom at home, and being a contributor to day centre activities like in Sirhowy Crafts project

It is the only day I can get out of the house, with help and talk to other people with disabilities. I am 80 years old, live alone, and get very lonely. The Day Centre in Risca is essential for so many people. I look forward to it very much

I am housebound attending the day centre gives me one day of company

Having meals provided, meeting other people because otherwise I may not see anybody at all. It is one of the highlights of my week.

Meeting up with friend, something for me to look forward too. I have only had friends since coming to day centre

Everything

Meeting up with friends and having company. If no day centre I would feel lonely

Meet people, have dinner out

Meeting people. Getting out of the house. Being looked after in a warm safe environment. The friendliness and care of the support staff

Having company

The stimulation of the company and activities

Gives my wife a break, and company for me, as I don't get out so see very few people

Variety, stimulation and social contact

Again, I would have to accept other people's decisions and would have no choice. I like other 27 years old would not like to be stuck at home all day.

Everyone should be treated equally. I am sure you would not want your adult son or daughter unhappy because there is nowhere to go to work. I attend the day centre because I have learning difficulties and I am not able to make my own way to and from the day centre. So again the question is not relevant. The day centre gives purpose to my life in the same way as you working for CCBC. I feel safe and do not have anyone looking or staring at me and making unkind comments. I learn new things.

I like to work part of the team. Also I like doing the cooking

Only day of week that I go out and meeting people

Friends, getting motivated otherwise I would be in my bedroom seeing nobody

Meeting my friends and seeing staff I am familiar and relaxed with

Know I'm looked after and safe

It gets time out of the house and he enjoys the company

Maintain current environment and stimulation and social inclusion as being part of her existing peer group where relations and friendship have been developed over the years. Supported by staff who understand her complex needs which are being met exceptionally well

My father is 83 with Alzheimers. He is difficult to care for and his carer is my 80 year old mother who is not in good health. Dad enjoys the activities and company and my mother definitely deserves the 'respite' from being a 24 hour carer

Meeting other people with dementia. Break for the carer

It's a day out with company for me

Meeting people. Talks, activities, lovely food. A perfect day away from isolation

Socialisation and the ability to extend my learning and horizons. I love doing new course it helps myself esteem. This is the only way I meet and mix with people outside my immediate family. In holiday times I am often isolated and retreat into myself. I can be verbally aggressive and over reliant on DVD watching

meeting friends

Day to day interaction with fellow residence the day centre is also a lifeline to my wife, who would struggle to continue to provide care without this service I like to meet up with my friends, if I did not day services I would remain in my house.

I like the company of friends at the day centre. I would feel isolated if I did not attend the day centre

Meeting new people and chatting

Company, socialising, partaking in activities

I like meeting my friends at day centre the staff make me feel welcome. It's nice to have a change from the house

Company, other people

Lynda has made friends and joins into all activities with enthusiasm and is of a nervous disposition but feels safe and trusts the staff, she has become more confident

It is good for me to mix with other people, I have been going for many years now and enjoy it. It is my bit of independence away from home

Friendly people, Socialising, playing games

I meet other people, am able to participate in various activities e.g. physio, sound room etc. I have stimulation in different ways

I like attending the day centre because I like seeing my friends, making different things and painting and I'm very happy there

Meeting the people that I have come to know and to give me a reason to get up in the morning. I've now started to join in with the world around me which I could not do before due to my autism and my speech problems

Meeting different types of people

Being looked after in a caring environment while my family are at work but still being able to go home at the end of the day

Company, getting out of house, chat with friends, friendly environment, incentive to get up in the morning

Being with my friends, having a chat, the company

No transport

Robert enjoys going to the centre and the staff know him well. I his father and carer, would find it virtually impossible to look after him day and night

Mixing and meeting with other people in a training and structured environment to enhance my quality of life

Stop me from becoming depressed. Tending to my personal hygiene and socialising with others.

Making friends, socialising, giving my husband and family a rest. Playing bingo and doing quizzes using my mind to keep it active.

The day centre is my only source of out goings mixing with other people. I am unable to out on my own due to my physical and mental health and well being. I suffer with anxiety depression and nerves with out the day centre I would be totally isolated. My well being and mental health would deteriorate even more.

Learn cooking skills which help with my cafe placement (self arranged) Helps me build my social skills around communication and engaging with others. Helps build confidence in a safe/secure environment

Learn cooking skills which help with my cafe placement (self arranged). Helps me build my social skills around communication and engaging with others. Helps build confidence in a safe/secure environment

I get to interact with peers and non disabled people (they look after us to the best of their abilities, we're safe). Being out in the mix so to speak, keeping out routines and discipline going on a daily basis

Able to socialise with friends outside of my supported living environment and access meaningful activities that may not be available to me otherwise. Keeps me stimulated through day with change of activities and people. Day centre is an important part of my life.

The activities we do, being with other people in my age group, it is very therapeutic I would not have a social outlet if it was not for attending the centre

## Question 9

**Finally are there any other ways we could save money in either day services or shopping service?**

No I do not know

You can save money on shopping services

No

Don't know

If you charged OAP's bus fare and attendance. Because when I first started if you claimed mobility, you automatically paid for the services. You can't keep giving everyone something for nothing and not having anything coming in.

I have no suggestions on saving money but I am concerned about maintaining the quality of services. I suspect that cuts are already affecting the quality of services

Yes cleaning. We now have to pay

Pay something towards them

I only go shopping once a week I like to see what I'm having other than that I don't go outside the door as I'm unable to

No not really I am affected by the bedroom tax

Could make a saving with transport by cycling or walking to the centre as the current position stands

We need to keep both services. I love my shopping service with Jacky, she takes me out to Caerphilly and is lovely, kind company. It is different from the Day Centre and takes me into the community. We have fun

None at this time

These are not running on low resources could not other areas saving should be made. Lee managers/libraries going private/sports centres going private/Big cheese going/fireworks stopped - literally and metaphorically burning our money.

None at this time

You could charge more for Day Care. I would be willing to pay EXTRA to keep it open. Don't plant flowers, stop Christmas decorations in the street Making more use of volunteers instead of paid staff and own transport as I have done instead of bus

There is nothing I think that can be cut in the day services that would help you. It is very important that the day service is not cut as I have highlighted overleaf I don't have shopping services has this is provided by family.

What if the people who have transport put £1 - £2 each for being taken to and from the Day Centre

I have never used the shopping service.

Put is back like it used to be, it was good.

Q6 - I shop for my husband. Ask for volunteers. Societies such as Alzheimers use volunteers for some services.

Transport services to users that are in receipt of full mobility payments. The Council is providing transport to users free that have mobility cars at home that should be used for the persons in receipt of this facility to transport themselves by family or friend.

Increase the charge??

Q6 - My daughter would be unable to go shopping with the caring services she gets. Q7 - I only go for 2 hours 3 times a week with Allied caring service. Q8 - My daughter cannot read or write so she cannot do this. Q9 - Council to stop wasting money and use it for disabled people and old age pensioners. Why should these people suffer, it, like my daughter she did not want to be born disabled.

Q6 - I do not use this service.

They do so much good

We appreciate the budget cuts maybe necessary but having paid my taxes for 50 years I find it hard to believe when I need help it could be stopped.

Don't know

Disabled people need time out and carer if closing these down, carer will find it hard we only asking for 2 hours or more to have timeout for ourselves

Stopping this will make carer under more pressure

I really don't know

Less staff

No suggestions

Not to my knowledge

Not sure

None that I can think of right now. There must be other areas, even within the council itself that can have reductions in cost

Increase in voluntary services

I need transport to the one days service I receive, and am willing to pay for the cost of my transport there

Don't know

Don't know

I cannot carry any shopping I wish I could I can't walk to far

Small fee could be charged

If I did a shop once a month that would me fine

Option 1 is a good way of saving money. What if we contribute a small weekly amount. Most activities require a payment

You could save on some transport, as parents get a disability car they could do the transport. There will be some who will need transport but perhaps you could just do it for you one's who have nothing

If you cut any of these services a lot of people would find it very difficult. If Day Centres were cut, this is the only way some people get out to see anyone.

I know that I and many others would be happy to pay a contribution towards the service in order to prevent any changes

Yes she could go up there once a week has she don't want it to close

My son takes me shopping so I'm ok

You could take a client shopping once a week instead of twice. People who are more privileged financially could pay a bit extra for their meals at centre Offer this service to older people where centres are not fully used via organisations such as age concern. Many senior people are at home 24/7 without any company. They maybe in a position to make a contribution (financial) to help support this service. In other words don't cut back centres

Widen your client base.

I don't understand why the provision of day centres comes from the discretionary budget

Don't know

This is an essential service for Philip and for me as a full time carer. Without this service Philip would be completely confined to the house, which I'm sure would lead to a deterioration in mental health

If you feel it is necessary to change day services - then those adults with complex mental health/learning disabilities should not be prejudice further than they are

Volunteers

NO

None

I do think that carers who look after learning disabilities and elderly are the front line of staff. There are so many high managers care staff should be recognised for the role they play. Save money by charging to go to day centres

Day services are essential to people like Fred he goes twice a week his name is down for another day but there is no room on the pick up buses. He did attend the Stroke Ass meetings on a Thursday until their funding was cut. We just don't know where money can be saved but these services are going to be needed more and more a small increase in lunches and travel costs could be met

Do not make it Private. The services that are provided are excellent

Why ask the likes of us people, who have a disability, who rely on going to centres around the area, you are the people with the answers. Perhaps you could make a few cutbacks yourselves, like all the council offices that you have around the area. Plus wasting money on other things.

Fair time allocation. Rachel has 2 days service, others have 5?

I would be happy to make a payment for the shopping service but as a single elderly person I do not want lots of different people involved, taking me shopping. I do not have a computer and would not want to order via a phone

Ask clients to bring packed lunches instead of meals being provided

My package I have with Q care contains 1 hour for shopping, 1 hour for cleaning, 1/2 hour for ironing. I now pay a weekly charge for these services. Q Care prepare my meals. I am a severely disabled person. I live alone since my husband passed away almost two years old. I am almost 82 years old. My family give me limited help, they don't live near me. I buy Farm food meals. Q care microwave them for me

Too much money is spent on too many bosses and managers!! However ground staff are wonderful. Removing or changing existing centres is definitely not the answer. It is playing with people's lives who heavily rely on these services

By cutting other services that don't need self help

Don't know

Surely it's not a money saving exercise I thought it was to make the service beneficial, and effective service which will not waste money

Community volunteers who are willing to undertake shopping duties may provide a cheaper option, as well as being a source of contact with the elderly who live alone

I do need the shopping and have no one else to do it for me

Don't know

Didn't know there was a shopping service! Day centres are a lifeline for vulnerable people and their families like ourselves to have a break. We do all my mother's shopping. I have to respond as my mother can't read or write.

Dementia and parkinsons. Sending this questionnaire is a waste of money I think streamlining the staff if necessary in the centre's could save some cost, and also I think that a lot of money could be saved on transport. I also think that some people could use family transport where applicable instead of relying on the council for the cost

I cannot keep up with things this day and age. If people didn't do these things for me I don't know what I would do

Please don't cancel my services as I enjoy seeing my friends

I feel the saving money by cutting day centres will affect the elderly very bad.

The cut backs always effect us old folk. I don't think these cut backs are the best thing. Surely there are other areas where you could save money e.g. The wages of the people higher up in the council. It's always the elderly that suffers.

No comments

My mam does all my shopping for me

No comment I air my views face to face

Leave the shopping as it is, it is only less than 1 hour for the week to Aldi's. And it is done by the carers for my mother who are HART carers

I am not in a position to be able to answer this question

None known

Sack councillors there are too many. Also top people in the council that would save a lot of cash

NO, as we are saving the Authority money by caring for her at home. The day centre is the only service we use and pay for. This service gives me as an 83 year old carer 2 days respite

These services are vital (day service and shopping) If necessary, increase council tax to pay. Also stop wasting money on useless ornaments around the CBC (ie the statues at Pengam lights)

I am sure you can make budget cuts without taking away the day centre from less able people. This might be the only time some of them meet up with others, they make friends and are kept safe while they are there

Cut bosses wages and put into front line services

Do not cut alarm line to Bungalow

Cut bosses wages and the amount of bosses and put into front line services  
Personally I don't know how you can save money other than to see if it would be possible for other people to get there own transport if able to, or charge something towards cost of buses

I think maybe you should look at other ways to save money. Picking on the most vulnerable people in the community is easy, simply because without help they can't fight for the rights

Why spend millions on a new building then have nothing in it

Attending a day service on 2 days instead of 3 or 4 in a week. Voluntary transport service (own family car) to day services less than 5 miles away from home

I don't know

Recruit more voluntary staff

I don't know

I don't know

I would not mind paying a bit more for the high standard of services you provide to me.

Everywhere seems to be having cuts except for the councillors

In implementing the overall budget cuts ensure that frontline services and staff are not sacrificed to protect non frontline staff or overheads

Parents view - CCBC have wasted so much money on new buildings and moving staff, and continue to waste money on sub contracting. It is insulting to ask the above question to people who have through no fault of their own learning difficulties and physical difficulties

I believe there are no other ways you can save money, these services of care should be on a high standard and by saving money that means a lowering of standard care to the vulnerable.

I think there has been enough cutbacks for the older people as it is

I do all the shopping John's wife

I don't know

I don't know

I don't know

Drop the salaries of higher management

I would be willing to pay for her travelling on mini bus, but would not be happy for her to travel in a taxi alone, she trusts Gareth (driver) and Liza (carer)

Can't always expect a family member who has their own commitments to do the shopping after working for a life time we should be helped, I can't help what happened to me! Please don't waste money on stupid things

Yes stop wasting money on the flower in the borough and your staff wasting paper and equipment which is not required

A shopping service run by CCBC to pick several people up and take to shop for a set time so people can still be independent and able to choose own shopping and groceries

Not sure.

Not to my knowledge.

Perhaps if the line managers jobs are put to death and also stupid red tape, giving total autonomy to the different centres and not still pull strings from far and beyond

There is no way any further cuts can be made we have already lost our annual day trips because of the lack of staff

## Question 10

**Do you feel that budget cuts in a specific area will affect you as an individual (in a good or bad way) because of any of the following** (your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents)? If so, please provide details.

As I have a Learning Disability I have help and support from the staff which find essential to help me cope with my problems.

Disabilities

Because of my Autism and epilepsy I would be effected badly as it's very hard to find the correct services for my individual needs and if there are further cuts there are a lot of people just left to struggle and be made unable to cope

Without the care I receive I do not know how I would manage

My age and I have also made friends up there

Bad way - age unable to stand and walk

Yes it would affect me, as I am 91 years of age, and I look forward to the Day Centre, as I meet other people

I think it affects me in a very bad way. I don't see anyone, other than my husband who has dementia, so it's the only time I see other people and have company. I think it is the only thing that keeps me sane at the moment. It would be bad for me as I only attend once a week and I rely on it for meeting people and getting out of the house. If I didn't I would only see my family (daughter and son in law)

Attending the Retirement Group gives Redver a sense of purpose and in turn helps with his well being.

Jane needs routine and needs a purpose to fuel her days.

Disability. Yes the classes I previously attended at Oxford House are no longer available to me due to cuts in the number of courses available (now far more independent users) I only have 1 day a week available from Sept and this is at Pont Wood craft. If this closes I will have nowhere to go to meet friends.

Cuts in Social Services and Leisure provision will disproportionately affect older people (and their carers most of whom are over 50) It may well increase NHS spending and spending on care homes. Many services are essential to keep elderly people in their own homes.

Age

I would only be going out with my mother

Specially if you close Day Centres

Yes it would affect me a lot as I have no one else to help me as I live on my own and have job getting about without help

Dear Mrs Williams, You are not aware of this, I am also blind person and also walk with a Zimmer as I have got Compress and my right leg it also takes me half hour from surgery to Day Centre.

Bad way as I have a learning disability and rely on Social Services

I suffer from a mental illness, by attending the Day Centre I socially meet other people of my own age who have disabilities. If the Day Centre closed I don't know what I'd do all I know is it would have a detrimental effect on my health.

Definitely send me into depression. Since losing my husband I find it almost impossible to be on my own and my daughters do what they can but can only do so much as they lead their own lives.

In a bad way because of age and disability

Age - I need help to socialise with similar aged people where care needs can be met. And stop spending money on welsh translations not needed. I would like reassurance that our views are read, listened to and taken into account with decision making of OUR council

In a bad way because of age and disability

It seems the disabled are always targeted the vulnerable seem to suffer all the time since this governments got in things have gone from bad to worse, you don't know what they are going to do next.

Yes if I do not have the Centre to go to it will affect my sister as she is my carer as well as me. I will be back to square 1 again stuck at home with no friends and no contact with the outside world other than family the support of the Centre is essential to me and my family

I feel that taking services away from elderly people and especially out of their area is very detrimental to everyone using these services. I personally would very much like them to stay in Rhymney

In a bad way because there would be nothing in the Local area that would suit my needs as I have stated it is very important to socialise with people in the local area that have disabilities

Yes it would affect me very much if I could not attend the Day Centre. I look forward to it very much and thoroughly enjoy my day there. I am looked after, and look forward to attending the day centre each time. My shopping is done by the carers, I cannot shop myself. I have filled this questionnaire in with my Auntie, she attends the Day Centre 3 days a week, she has Dementia, and the Day Centre is an absolute lifeline, it has improved the quality of her life, she loves attending and looks

Would not be able to socialise at all as I am bed bound the rest of the time.

Yes in a bad way.

The budget cuts will affect me and my family if I am not able to go to the day centre. Will put extra strain on them and will not be good and may force them to put me into a home!

Budget cuts in day care would be awful for people with dementia, disabilities or loneliness. Loneliness can cause illness and depression. Don't put the elderly on the scrap heap.

The cuts of reducing the centres will have a real negative affect. Surely you would keep these open and charge more for the transport or food at these centres. Caerphilly Council really do not need to close centres. Please consider for example increasing rates/ to maintain services. If you closed centres you will put more strain on Social Services. Most users have only this social interaction to look forward to. Where are we going to go each day, a lot of our carers work and really need to work to provide a home for us. As an individual the cuts will affect me because I would be stuck in all the time I could become depressed.

If the day centre closes, I will miss it as at 92 it is a fantastic place to socialise with others.

Bad way if this goes ahead. I am 68, my wife is 60, my daughter is 34 and is only around 12 education wise, she is severely disabled and very hard work.

I would be unable to meet my friends, no social life, no break from my mother!! I would be isolated.

Age

It will break my heart, I need to get out of the house and have a break from my husband

Yes, age, disability. As I am unable to use public transport I would feel lost without Day Care

If my shopping call was cut would be unable to get shopping

Yes every day Tel 01495 273427 ask for David

In a bad way because I like my Day Centre and it would affect my disability

They will affect me in a bad way if cuts going to affect my going to day centre  
Yes they will affect me, I have short term memory loss and they will also affect my husband who is my main carer and at the moment has 2 days break only a week. I am 84 years of age and my husband is 83 years we are coping at present but this change could mean we will not manage

All budget cuts will be bad for me and other people like myself  
Bad way. Because I rely on the services I have. I am 84 years old and have a really bad chest and struggles to breathe  
In a bad way

Because he can only go if transport is available

Bad way, because of disability

Yes, cuts to the Day Centre would severely restrict my interaction with people outside of my parents as my disabilities restrict my ability to socialise

Because of the benefits of the day centre in helping me with my Alzheimer's disease, any cuts affecting my attendance in my usual day centre will have a serious negative impact on my health and welfare

They will affect greatly - my monthly care cost is now the maximum and is high proportion of my pension

Bad way, because of disability

Yes a bad way as I love day centre, cause anxieties for myself

It would be bad because of my disability. I would be unable to go out as much

Bad way. I will become less active and more secluded. This will be very detrimental to my health and disability

I am severely disabled, wheelchair bound and virtually housebound. I have speech problems, so there is no way possible for me to do any shopping or ordering over the phone. I sadly rely on others to meet my needs. My sister did my shopping for me until 6/7 years ago when she became unable to do it owing to ill health. I have never married so have no children I have been disabled since 1974

My sister has health issues of her own so if I could not attend a Day centre to give both of us a few hours break it could prove quite difficult

It would affect me because of my disability I cannot walk unless I got my walkers or have help with getting out at all

As a young man of 22 I need a service and something for me to focus upon. A structured day means I have a happy healthy meaningful life, for myself and my carers

The only day I go out is when I attend the local day centre I'm unable to go out unattended.

A really bad way. I have spinal bifida and am in a wheelchair. It disgusting that places like this have to close

Bad way, no contact with my friends I would be getting on my parents nerves I think it would affect me mentally.

If I did not have the cleaner on a Tuesday I would be lost as I can't manage to change my bed and do the rest of the cleaning

Budget cuts would affect me, as I am a Downs Syndrome, unable to use public transport, and need daily support on the services provided.

It's one day a week I enjoy and helps keeps my spirit up, as I live on my own and am disabled.

Age. I can't do the things that I used to be able to do, can't do shopping like I used to do, because of my age. I'm 84 years I like to choose my food myself In a bad way. Disability. Stops meeting with friends and give me a chance to get out. Also my husband having respite

If the centre shuts there is nowhere else for me to go, already tried other things they are not suitable for me. I would spend every day stuck in the house, the cuts affect me in a bad way because I have learning disability, there is nothing else

I have no legs. In a chair and cannot do anything for myself I need full care Most people are really disabled and these cuts would cause them a lot of stress, plus some services is the only way they have in keeping in touch with day to day things, and meeting people

Yes I enjoy Ebenezer and craft without these I would be in my house all the time with nothing to do and no friends

In a bad way, due to my age, lack of family members, and certain disabilities

Yes, I have a disability and I would not be able to get out as much. It would affect the respite my husband gets and my time away from him

Yes - in a bad way. I am 93 and have a mobility problem

In a bad way

Yes because they may stop day centre and I won't be able to go out anywhere

Yes. Due to my age and disabilities any changes to the day centre would affect my mental health, depression and would lead to isolation. It is essential to me

It would effect me in a bad way as I look forward to going every week and it gives my carers a break for a couple of hours

Yes it will affect her as she looks forward to going up there and it gives her a break from the house. And meeting the staff and people she has got to know. They stopped my cleaner but my son comes up and do it for me as I couldn't afford to pay the cleaner I come to the day centre twice a week. I come here because I like the company and the staff are marvellous to us. I receive 148.35 pension credit every week. Also, my son Nigel knows that I come here 2 days a week so the staff knows if you are not well Nigel is always there. Staff help me when I need the doctor or other help. I love the day centre and my friends

The staff at the top of the ladder should be paid less. It will affect me socially as I communicate well with all the centre. After 12 years you sort of know everyone inside out.

Yes, any change in day centre/transport facilities will have a negative effect upon my health because of my disability.

Budget cuts will affect everyone. It's time we were made to feel secure in our lives instead of worrying

If the provision of day centre services were removed the my disability would almost mean that my carers would no longer be able to support me and I would need to seek a different kind of support from the Authority e.g. permanent residence in a shared home presumably financed by the Authority

Don't shut day centres, if you need to cut back think about other ways to cut back, not the ones that need it

If my weekly shopping call was cancelled, I would be in a very bad position as I am severely disabled, and I have no family, and I live alone. I would be very sad if my shopping call were stopped.

On grounds of age and disabilities this would have an extremely detrimental effect on Philip's quality of life

They would affect me as I would become isolated and lonely, unable to meet people of my own age and generation.

## Bad way our age and disability

If you were to cut the specialist day centre Gabriella (my daughter) would be severely affected, she has no other social or learning environment in which she could attend. She would be sat at home every day. Doing nothing and not socialising with other people. Plus the impact on me as a carer would be profound and possibly unsustainable. Gabby needs 24 hour care 7 days a week, I can not leave her on her own at all. However, Brooklands is not about entertainment it is much more. Gabby has no other available outlet/environment to meet her needs, she is unable to attend library, leisure centres, work opportunities due to her profound and dispelling learning disability and she has Autism, no speech, seizures and requires one/two to one support at all times. She needs stimulation and opportunity to learn in a specialist centre. Brooklands has been and is set up to cater for Gabbys needs as the staff are trained and well equipped to deal with her needs. She needs the transport as that is a safe mode of travel for her and a driver and carer to attend to her needs. Also Gabby has a care plan under Social Services which is reviewed yearly and she has been assessed as requiring specialist day centre activities and environment. How can this need just be stopped with no other alternative?

I will be discriminated against as an older disabled person if day centre facilities are cut

I believe depending on the final decision. CCBC is directly discriminating me. If I didn't have a disability I could access many compulsory paid services I used to go to my local community centre to the old age but the community centre was knocked down and was not replaced, because there was no money but this did not stop council building new sport centre in Ystrad Mynach. Us in top of valley are the forgotten people now you want to stop me going to my local day centre

I think that the budget cuts would affect me in a bad way as I will be house bound and won't see anyone

I hope that budget cuts will not affect my quality of life, as I am an 87 year old widow, in great pain with arthritis, living on my own

In a bad way

I have filled in this letter regarding your services on behalf of my daughter, who has severe learning disabilities, cannot read or write, she has no capacity, and I as her mother she depends on me for all her care needs, by taking these services away from her would have an enormous affect on her daily life. My daughter cannot be left alone for a minute at 45 years old. She still needs the day centre and due course will have a huge impact on me, she has a life to live and by being with her peers I can have my own life where I know she is well looked after by wonderful carers, not forgetting the drivers from transport. My daughter needs 24 hr care, knowing she is in day centre for a few hours a day makes me a very happy mother.

Fred has dementia and is seen every 6 months at Ty Glas Unit and through the social worker and age concern suggestion he attends these day centres so he will be badly affected if the services are cut. I am so glad to have a time to myself, without them he will end up in a home. I feel looked after as well as Fred with these services

Would stop me being able to see people I know

As I have severe learning difficulties and autism I would be isolated now that I have left school. What else would be available for myself or for my family? Very little, possibly no care services. This form has had to be filled in by my parent/carer as the service user's needs are far too severe to be able to attempt to complete it herself

Definitely the budget cuts in specific area will affect me as an individual in a bad way because of my disability. The 2 centres that I attend broaden my horizon and I meet other people. I also get the opportunity to speak Welsh my first language with one or two of the ladies who work with us and with people who visit the centres

Closing day centres would affect me because of my Alzheimer's disease preventing my living a normal life

By cutting transport to Brondeg Centre and closure would affect Michael's health and memory. This service helps maintain his well being as well as his wife's as she is his carer and has been assessed for this respite service

Yes Day Centres maybe closed down and I would be at home there are things could do, go out for tea and toast, go to the park, shopping with family. Have been to day centre for many years and it would be a shame for me and other people with learning disabilities to come

It would be a bad thing, as I will miss the company and getting out Garrod is wheelchair bound unable to read and write and has problems communicating. He lives alone and a reduction in any of the services he receives would have a big impact on him being able to continue to live alone and on his well being both mentally and physically. He also has learning difficulties.

These cuts will affect me a bad way due to my disability. I will not be able to access the support I now receive. This will have a detrimental effect on my mental health and well being.

These cuts will affect my badly. I have a good life now. What will happen to me. Where will I go

Rachel has a specific disability. Rachel requires services to maintain meaning and structure to her life. Without essential services Rachel would deteriorate and possibly require more expensive intervention

I am becoming more dependent not less unfortunately

In a bad way if I am unable to continue my days in day centre as it does elevate some stress off my wife

Cuts affect all concerned - but needs must

Cuts would affect me in a bad way. I have managed to live alone for two years with Q Care help. I couldn't manage on my own. I don't own, nor know how to use a computer. Q care also assist me to bathe, three times a week, I really need help.

It would affect me in a bad way, as I would be isolated and unable to see my friends. I am unable to go out without a carer so if I was unable to attend day centre it would take my Independence away as this is a place I don't need a carer.

In a bad way because of learning disability, need more services not less

If Anne's day centre was removed or changed this definitely would result in a deterioration of mental state and would cause big behaviour problems due to Anne's down syndrome and problems associated with this disability. This would then have a knock on effect for Anne's family who she lives with who already suffer with ill health

I am registered blind no use of right leg or little use of arm. As well I have Crossroads care calling 4 times a day they do my shopping call and Village domestic to clean. No day centre, no outing my kitchens falling part and my electrics always blowing, that's what I could do with repairs on my council flat

In a bad way as I wouldn't be able to go out and have no one to talk to or no one to enjoy myself with

In a bad way, through disability, gender and age.

Surely you are good enough already, I think you are done an excellent job.

Come around and talk to us get the personal view

In a bad way because of my disability

A bad way because I would be lonely and bored away from friends and the things I've chosen to do

Budget cuts that would affect the provision of day centres and relevant services would be extremely disappointing. They provide a vital service for

people like my mum. In the future she will definitely benefit from it. It would affect people's quality of life in a detrimental way and how can you put a price on this for people who some of are the most in need within our families and the community. It would affect both the person and their families. Hopefully this will never happen.

If cuts are made to the day centre my mother would deteriorate and lose the will to live. She would revert to how she was before. Social Worker and carers have done an amazing job encouraging my mother to get out. All their efforts would be destroyed! Cuts to these services are shocking people have worked all their lives and paid taxes. Now penalised for it. How many of these questionnaires sent out? How much postage cost?

Yes obviously it will greatly affect me due to my severe learning disability and physical disability. It will cause a much further strain on my parents who are also my carers and who are in poor health themselves

I wouldn't be able to go to the day centre to give my husband a break. I wouldn't be able to go out of the bungalow and socialise with others like me.

My daughter filled in the questionnaire as I'm blind

Yes because of my disability and age

I feel the budget cuts would definitely affect myself and my daughter (carer) in a bad way. I have disabilities and affect my memory, my eyesight, my mobility etc. If there were no day centre 3 times weekly, I feel I would deteriorate. My daughter needs to have regular breaks and if this is not met I fear she wouldn't cope and have to put me into care.

Budget cuts will affect me due to my disabilities

It would affect Dean a great deal because of his disabilities. He wouldn't be able to travel to see his friends or staff. He would be sat in the house, he has no interest in television. Mobility issues make it difficult for his mother to take him out daily, as he leans on her to walk. She doesn't drive

No

No comment I air my views face to face

Yes it will if you close the day centre as I am 87 and I don't get out a lot or meet any people of my own age

Because of Anne's disabilities she finds it difficult to socialise. Going and being part of the day centre she has excellent opportunities to socialise, which means a lot to her, which she would have no other access to an alternative. Anne was very upset to learn that the day centres have been targeted in the budget cuts and this has caused her and other members that attend day centre much stress on top of the changing benefits systems. Mum, her main

carer is given respite too through these opportunities which will to be provided by Social Services in another way were the provision of centres removed.

Budget cuts to day centre services would be bad for me as due to my disabilities I am unable to get out by any other means

Parent's elderly and not in best of health. At moment manage because only have to cope evenings and weekends. If day centre closes or I am only able to attend one or two days a week, would have to think about this, My physical condition worsening which means problems greater in the future

What a stupid question of course cuts affect disabled people in a bad way. You come up with these questionnaires I don't think it will make any different filling it in because you will do just what you like in the end, but the councillors will be coming looking for votes just now. I cannot wait for them to come to this door I will be waiting

It will most certainly affect my husband, he also has Parkinson's disease, in a bad way. Should he lose any of the services he has now. Also will affect our marriage because he can be difficult on times and very wearing. This respite I get I am grateful for. Also the transport he has gives me an extra 2 hours a day for which again I am so grateful. I am my husband's sole carer, and have no other help at all. When my husband is home on the days he doesn't attend the day centre, he becomes bored and very difficult. My husband is unable to fill in this form so I have had to do it for him. The least the council could have done is to ask carers all the necessary questions, how can a person as ill as my husband fill this form in!

In a bad way. I think I would not be able to look after myself

If Brooklands centre is cut in anyway, we will contact, all the disabled groups, the national papers, Tami Grey Thompson, the council name will be mud all over Britain. We fight the faceless councillors tooth and nail. Just to target the people who can't fight back, you should be utterly ashamed just to think about it. My brother is 48 years of age, it is all he has know, you shut this we will fight you all the way. I have sleepless night just thinking about it the only sleepless night you councillors have is what to claim on your next expenses form. You people are heartless all you care about are yourselves. You try to shut Brooklands I will take it all the way. I have already been in contact with Tami Gray Thompson and Disabled campaign group in Wales. The step is the Nationals. Ty Darren shut there you targeted the elderly now the disabled, how low can you people get. Stuart Thomas

Bad way because of my disability

Yes in a bad way

It would affect me in a bad way because of my disability I would be left isolated and unable to interact with others. Also my carer would be isolated

and unable to go out and do any day to day activities because I can't be left on my own

As above

A very bad way. Disability/Learning difficulties cannot be 'healed', these are life long conditions. Without help our quality of life would be severely worse. Please think about this before you act.

If Kathleen doesn't have the day centre her well being will not be as good, like I said she needs 24 hour care so its hard for me and my family, so you would have to be looking for a placement in residential care as I get hardly anytime without Kath - 2 days in day centre and 4 weeks a year for my husband and I to spend time together. Taking day centre away is going to put more pressure onto me as carer

I have been broken into on numerous occasions.

Disability and age

I believe that the budget cuts to the disability sector affects me negatively as my disability requires 24/7 supervision, which is a constant drain on my parents, who themselves are disabled. Being left to do nothing leaves me depressed and withdrawn and lonely. The Ystrad Day Centre has helped me increase my ability to learn. The centre has also allowed me to socialise with other people who are disabled like me. I feel that the cuts would prevent me having some sort of normal life

Budget cut would affect me in a very bad way because of my disability. Everything has to be done for me 24/7. If I didn't go to my ATC everyday then my mother would not be able to cope and give me the quality of life I have now. And you would of course have to look after me at a full time house.

I attend a day centre for 1 day a week. I would be unable to travel to another centre if my centre was to close as I have mobility problems and wouldn't be confident to travel along on a long distance. I rely on my club to allow me to meet likewise pensioners, this is my 1 day out a week

It would mean I would not go out and meet people. I look forward to my day centre

Not being able to socialise at the centre would mean having to stay at home. It would also mean my mum having to give up her job to care for me. There is nothing to do and nowhere to go as it is North of Bargoed where I live. We are not all lucky enough to live in Caerphilly with a new leisure centre and new library (How much did they cost?)

I would get very lonely as I only go out one day a week

I will really be affected since I have autism

Don't use these. Why do you take money off me

I rely on day service because of my disability, without this service I would not go out.

I would feel lonely without day services

NO

It would affect me because I am unable to go shopping on my own, I would also miss my friends at Day services. All my family members live far away

No

They would impact heavily on my ability to get out from the house and to meet other people. I look forward to be in a warm friendly atmosphere and to the attention of the pleasant well trained staff. Having been very pro-active all of my working life it would be a tragedy if these services were removed. Myself and other clients rely heavily on the services and quite frankly would be lost if they disappeared

If Julian had to move day services, it would effect him greatly, because of his disability and communication problems and limited understanding.

I am 83, frail and do not drive without the transport I could not get to day centre. Without day centre I would be isolated and lonely. CCBC provide a really good service at low cost. I would be willing to pay more to save it I do think the disabled and older people get a raw deal as there is not much they can do to turn their way of life around. It's not fun rely on others The budget cuts proposed can only affect people with disability in a negative way. As stated in Q5 the day centre facility is a lifeline to the disabled person and carers. Without these services they become cut off from the rest of society

Of course the budget cuts will affect me. Having learning difficulties I do not understand about budgets and funding. But if the transport and day centre is reduced my life will change. I do not want to spend time wondering around Tesco or going to McDonalds with a carer - would you. I cannot go out alone and speak to people and make friends. The bus driver, staff and other clients who use the day centre are my friends and extended family. PLEASE do not close the day centre. These are my daughter's views but unfortunately she is not able to write

I hope that Blackberry catering to stay open to provide cakes, pies for the buffet

Any cuts cannot be good, it only makes a service worse

It will affect me because I will see no one and I can't go out on my own because I can't cross the road

Howard has lots of problems with speech and communication, only people who know him well understand him. He is very nervous in unfamiliar surroundings.

It will affect me badly if they decide to close day centre's as the centre keeps me active. Body and mind

My parent's disabilities have been greatly helped by dad attending a day centre twice a week. Giving mum a much needed break. As his Alzheimer's progresses she will require more help and not less. It is a vital service for her as we live 1 1/2 hours away

Yes a reduction in access to day centres will a) reduce the quality of my life b) Place greater burden on my husband / carer.

Budget cuts limit my life style. I need support to have as normal opportunities as my brother. I want to live on my own one day and to have a wife and kids. I am going to need support to achieve these things everybody else takes for granted. My disability happened at conception, I have had no choice

I would feel isolated and not see my friends

I feel that my disability would be adversely affected by the loss of this essential service without it, I feel that it would be difficult to cope and feel sure that this would accelerate the progression of my condition

I feel if day services were cut I would not have any friends as I could not see them

It will affect me in a bad way as I will no longer see my friends

Disability

No

Lynda lives with me (sister) and my husband who has Alzheimer's, so it is also respite for me when she attends day centre, but she also loves going there, and looks forward to it so much. I have filled in this questionnaire as Lynda is illiterate, but I have asked her for her views and explained that there may be budget cuts.

If the cuts affect the day centre I attend then this would restrict my being able to do activities with friends and staff I have known for many years

Transport cuts will affect me as I have to rely on either taxis or lifts from friends

I would be very sad if the centre closed where I go, I wouldn't have nothing to do, I would miss all my friends, which would make me sad.

Bad way, the council is going back twenty years and again is attacking the most vulnerable in the borough those that cannot speak for themselves, and the elderly and inform who need these services the most

If I were not able to go to the day centre I would either have to go into a home or one of my family members, who look after me would have to give up work to care for me full time. This is because I have vascular dementia and am unable to care for myself. Although you state that it is the client's views you want, my father in law has dementia and is unable to answer them as I truly believe he would, were he able to do so. I hope this is acceptable to you

Age, I wouldn't socialise if didn't go to day centre, because of my disability I wouldn't be able to socialise

The cuts will affect me in a bad way as having lost my sight at a young age, yet still being as independent as I could, I feel without Brondeg that even more is being taken from me

I feel that any budget cuts to the service that I currently receive could severely affect my already limited well being

Yes.

It will affect me because of my disability. Due to a stroke in 2004 I have no feeling on left side so I am wheelchair dependent.

Yes it would affect me a lot. My mum is also disabled and my dad has all this on his plate (so to speak)

At my age you expect me to tell you your job. There are I'm sure areas where many cuts can be made, but certainly leave the elderly ALONE!